

CHIN'AN REWARDS PROGRAM RULES

01. Chin'an Rewards members must be at least 21 years of age to participate. Membership is free.
02. A valid government-issued photo identification is required for membership enrollment and must be presented for account inquiries and to redeem rewards, points, and dining compliments. Tribal identification issued by a Federally recognized Tribe is accepted if it can be scanned and recognized by the player tracking system. If not, a secondary valid government-issued photo ID is required.
03. Enrollment in Chin'an Rewards constitutes acceptance of all program rules, guidelines, terms, and conditions. Program rules may vary by specific promotions, offers, or member benefits.
04. By enrolling in Chin'an Rewards, members consent to receive program communications, including offers and updates, by mail, email, and telephone. Members are responsible for keeping contact information current.
05. Membership is limited to one account per person. Each account must have a unique email address in order to receive email offers. Members may not use a Chin'an Rewards card belonging to another member.
06. Each member must select a Personal Identification Number (PIN) for their account. Members are responsible for keeping account information secure. Lost or stolen cards should be reported immediately to Player Services. Chin'an Gaming Hall is not responsible for unauthorized account activity resulting from lost or shared cards.
07. Rewards, offers, and recognition levels may be based on a member's rated level of play. Rated play varies by machine and/or game type, denomination, average bet, and length of play. Calculation of rated play is at the sole discretion of Chin'an Gaming Hall.
08. Each member is responsible for ensuring their Chin'an Rewards card is properly inserted and activated by the machine card reader prior to and during play. Members earn rewards only for tracked play. Points for manually tracked play may be posted up to 24 hours after the time of actual play.
09. Points are non-transferable and redeemable only by the member who earned them through valid tracked play. Points may not be brokered, bartered, or sold. Points expire 12 months from the member's last gaming date, have no cash value, and may not be used for gratuities.
10. All rewards and point accumulations are subject to review and verification by Chin'an Gaming Hall. Management reserves the right to adjust any balance resulting from malfunction, operator errors, fraud, or any reason it deems valid.
11. Any tax liability resulting from the accumulation or use of Chin'an Rewards is the obligation of the member.
12. Membership is a player privilege granted by Chin'an Gaming Hall and may be terminated at any time, including the forfeiture of rewards, points, and dining comps. Any misuse of a Chin'an Rewards account or card may result in suspension or termination of membership and forfeiture of rewards, points, and benefits.
13. Chin'an Gaming Hall reserves the right to modify, suspend, or terminate the Chin'an Rewards program at any time and without prior notice, including changes to program features, benefits, requirements, recognition levels, and participation guidelines.
14. Chin'an Rewards cards are the property of Chin'an Gaming Hall. Any member who is banned from the property, voluntarily or involuntarily, will forfeit all membership privileges, including rewards, points, dining comps, and offers that are associated with their account.
15. Chin'an Gaming Hall values your privacy. Member information is used to support your Chin'an Rewards experience, including account management, communications, offers, and program updates. We do not sell or share member information with outside companies for marketing purposes.
16. Chin'an Gaming Hall is committed to promoting responsible gambling. If you or someone you know has a gambling problem, contact 1-800-522-4700.

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